



Operational Insurance Policies and Renewals

Current Version

Service Area	Disability, Aged, Community	Version	1.0
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Modification History

Version	Date	Author	Approved by	Description of change
1.0	2/2023	Lisa Walker	CEO	New policy

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Operational Insurance Policies and Renewals

POLICY STATEMENT:

In fostering a safe and harmonious work environment, National seeks to provide the best quality insurance coverage for its employees, care recipients.

SCOPE

This policy applies to all employees of National.

POLICY

In the event of an accident or incident, National has the appropriate levels of insurance coverage to ensure their staff and clients, as well as general members of the public are covered where required.

National Currently holds the following insurance policies:

- Workers Compensation
- Public Liability Insurance
- Professional Indemnity: Medical Malpractice
- Business Assets
- Cyber Security

National Responsibilities:

National will continue to assess the best practice levels of cover in line with the requirements of the National Insurance Disability Quality Safeguards Commission and other brokered service providers to ensure the best quality insurance at the best price is purchased.

National regularly tests the market to continue to ensure that its coverage remains the best available in the current environment.

By best coverage, this includes the quality of the insurance such as claims handling, assistance provided and responsiveness to any notification that is provided to them for a potential claim.

National often source this insurance through an insurance broker and this insurance broker provides National advice in relation to the quality of these processes to ensure it is not only value for money but the best coverage in the event of a notification leading to a claim.

National undertakes 6 monthly reviews of the insurances and their ongoing insurance requirements to make sure it has the appropriate cover in place and annual renewals as part of its ongoing insurance program.

Key Personnel Contacts:

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